

Trust HQ
The Elms
RAEI
Wigan Lane
Wigan WN1 2NN

Mr Andrew Foster, Chief Executive
Email: Andrew.foster@wwl.nhs.uk

Ref: FOI2009/0378
Date Received: 6th February 2009
Response Due: 6th March 2009

2nd March 2009

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

1. Could you please provide information of the breakdown of management team structures for the following departments;

- **PALs & Complaints**
- **Clinical Governance**
- **Corporate Governance**

Please see the attached documents.

I trust that this information answers your original request, however if you are not entirely satisfied with this response please do not hesitate to contact my colleague Lorraine Hesketh, Communications Manager on 01942 822159. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Kind regards

Yours sincerely



Andrew Foster
Chief Executive

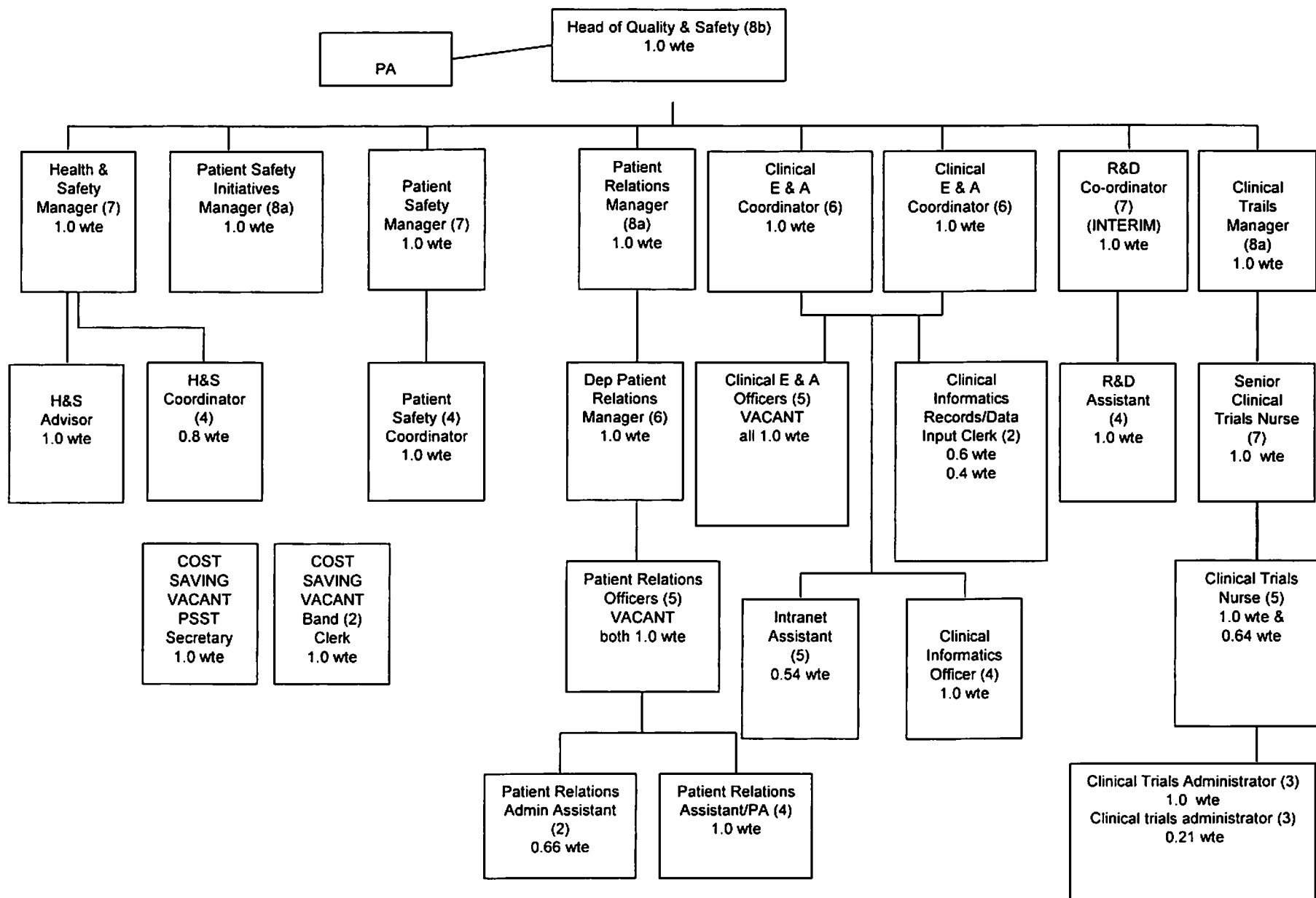
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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Lorraine Hesketh, Communications Manager, Communications department, Trust HQ, The Elms, Wrightington, Wigan and Leigh NHS Trust, Wigan RAEI, Wigan WN1 2NN.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Quality & Safety Team 2009



Management of Complaints / PALS

