

Ref: FOI2016/3096  
Date Received: 1<sup>st</sup> March 2016  
Response Due: 31<sup>st</sup> March 2016

31<sup>st</sup> March 2016

Dear

## INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. Considering patient entertainment systems in your hospital trust, can you confirm the number of beds which are serviced by:
  - o Communal TV unit 104
2. How many individual beds are serviced by:
  - o TV 410
  - o Video-On-Demand service 410
  - o Telephone 410
  - o Games 410
  - o Wi-Fi 514
3. Can you confirm who are the third-party vendors who provide the media systems in question (1) and (2) above Hospedia

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Andrew Foster**  
Chief Executive

### PLEASE NOTE:

Chairman: Robert Armstrong  
Chief Executive: Andrew Foster CBE

# Wrightington, Wigan and Leigh

NHS Foundation Trust

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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