

Ref: FOI2016/3098
Date Received: 1st March 2016
Response Due: 13th April 2016

15th April 2016

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. *Name of your Organisation* – Wrightington, Wigan and Leigh NHS Foundation Trust
2. *Name of your IT Provider* - In House
3. *Total number of staff within your IT Department* – 24
4. *Total number of beds you have across your sites* – 514
5. *Do you have a A&E Department* – Yes
6. *Total spend on IT by your organisation* –
7. *Total spend on Hardware by your organisation* –
8. *Total Spend on Software by your organisation* -
9. *Planned spend on IT by your organisation for 16/17* –

£000s	Actual 2014/15	Plan 2016/17
Software	1,374	926
Hardware	4,077	3,400

10. *Number of sites supported* – 8
11. *Number of users supported* – 4500
12. *The total number of computers within the organisation* - 2800 plus 400 servers

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13. *The total number of smartphones within the organisation - To include iPhones, Blackberrys and Windows phones, - 207.*

14. *The total number of tablet devices within the organisation – 120*

15. *Any of the functions of your IT Department are provided by a third party – No*

16. *And if yes to the above how much does this service cost and when is it due for renewal ?*

17. *Details of whether IT security and/or Information Governance is provided by an in-house team or by a third party (number of staff in each team please) – if by a third party please state who provides the service and when the contract expires -*

In House

Please provide the additional below information based on the manufacturer used, license expiry, and license cost including duration for each of the following IT security areas within the organisation:

18. *Desktop anti-virus*

Please see Refusal Notice below

- . *Manufacturer:*
- . *Licence Expiry:*
- . *Licence Cost:*

19. *Protection of Microsoft Exchange environment (please state if this is not applicable due to the use of NHSmail/NHSmail2) N/A*

Please see Refusal Notice below

- . *Manufacturer:*
- . *Licence Expiry:*
- . *Licence Cost:*

20. *Email gateway (please state if this is not applicable due to the use of NHSmail/NHSmail2)N/A*

- . *Manufacturer: N/A*
- . *Licence Expiry:*
- . *Licence Cost:*

21. *Mobile device management/enterprise mobility management*

- . *Manufacturer: Airwatch*

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- Licence Expiry: June 15

- Licence Cost: £474

22. Removable media encryption

- Manufacturer: Lumension

- Licence Expiry: March 2017

- Licence Cost: £12650

23. Firewall

- Manufacturer: NTT Com Security

- Licence Expiry: June 16

- Licence Cost: £4200

24. Virtual server software provider and number of virtual servers (e.g. VMWare, Hyper-V etc.)

- Manufacturer: VMware

- Licence Expiry: August 2016

- License Cost: £48000

- Number of VM's: 52

25. Network access control solution provider

- Manufacturer:

- Licence Expiry

- Licence Cost

Questions 18, 19 and 25 Refusal Notice - Section 36 (2)(c)

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The Trust employs various Information Security systems that are securely configured, tested, maintained, and independently audited by authorised third parties on an agreed regular basis. The details of these systems are not disclosed under exemption 36(2)(c) as it would publicly reveal how the Trust prevents/detects crime that could facilitate the pursuance of such.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster

Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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