

Ref: FOI2016/3103
Date Received: 3 March 2016
Response Due: 4th April 2016

4th April 2016

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

- 1) *The name of your trust*

Wrightington Wigan and Leigh NHS Foundation Trust

- 2) *In the last 12 months, has your trust had to issue a new rota pattern for doctors of any speciality, which has had the effect of reducing the number of doctors on shift?*

.No rotas have been changed that have resulted in a drop to the number of doctors on shifts.

- 3) *For the week commencing February 22 2016,*

- a) *what percentage of doctor shifts were filled by locums?*
- b) *what percentage of doctor shifts were unfilled?*

This information is not reported upon

- 4) *For the week commencing February 23 2015,*

- a) *what percentage of doctor shifts were filled by locums?*
- b) *what percentage of doctor shifts were unfilled?*

This information is not reported upon.

- 5) *In the month of February 2016, how many agency nursing shifts were paid at a band 6 rate to fill a band 5 unfilled shift?*

This information is not reported upon.

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

- 6) How many languages do you translate patient information into as of **1 March 2016**? Please list the languages by most popular.

From 1st March 2016 no language translations have been requested.

- 7) For the following financial years: 2013/14, 2014/15 and so far in 2015/16, how much money has the trust spent on the following language services:

- a) Translation of written information for patients /carers

See below

- b) Translation services for patients/carers

See below

- c) Employment of translators

We do not employ translators – use external company to translate written information.

- d) Employment of advocates for non-English speaking people

We do not employ advocates

- e) Total cost of **translation and interpretation** for the trust

Financial Year	Total Interpreter & Translation Services Expenditure	Translation Services
2012/13	£31,544	£1,523.28
2013/14	£27,204	£2,389.79
2014/15	£47,707	£4,602.52

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster

Chief Executive

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Wrightington, Wigan and Leigh

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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