

Ref: FOI2016/3110  
Date Received: 7 March 2016  
Response Due: 6<sup>th</sup> April 2016

17<sup>th</sup> March 2016

Dear

## INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. *Do you keep exemption data, covering overseas visitors?*

Yes

2. *How many exempt overseas visitor patients did you treat since 1 April 2015 to 1 March 2016?-*

13, chargeable

3. *How many European (EEA) "ordinarily resident" (OR) patients did you treat since 1 April 2015 to 1 March 2016?*

We have no need to record EEA patients who are OR as they are UK residents or exercising their treaty rights and therefore not exempt patients. We identify some EEA OR patients through our work but we would not identify all of them as they are residents/or not exempt patients.

4. *Of those in question 3, how many received maternity care?*

As above

5. *Of those in question 3, how many received treatment at a department other than maternity? Please break the total down by department. Include up to 5 most popular departments.*

As above

6. *Of those in Q3, please state the 5 most popular treatments received by European (EEA) "ordinarily resident" (OR) patients since 1 April 2015 – 1 Mar 2016, and give numbers for each treatment if known.*

As above

7. *Do you have an Overseas Visitors Department? Y/N*

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Yes, but staff carry out other roles/duties

8. *If so, how many Overseas Visitors Officers (OVOs)/ Overseas Visitor Managers (OVMs) do you employ? (full-time equivalent)*

Nil

9. *Are your OVOs/OVMs dedicated to working solely at your Overseas Visitors Department, or do they also work in other departments? If so please state which other departments they work in.*

Local Anti-Fraud Specialist/Private Patients Officer and Cashier

10. *Do you share any of your OVOs/OVMs with other trusts? If so how many and with which trusts?*

Local Anti-Fraud Specialist assists Bolton NHS Foundation Trust OVM at a strategic level

11. *Are your OVOs/OVMs all resident in your trust, or do they work off-site?*

On site

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Andrew Foster**

**Chief Executive**

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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