



**Wrightington,  
Wigan and Leigh**  
NHS Foundation Trust

**Information Governance**

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Ref: FOI2017/3909  
Date Received: 16<sup>th</sup> Apr 2017  
Response Due: 16<sup>th</sup> May 2017

12<sup>th</sup> May 2017

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

You asked:

*How many operations have been cancelled for non-clinical reasons IN THE 3 DAYS BEFORE a patient was due to be admitted?*

*Out of those cancellations, how many were rescheduled within 1 month?*

*How many operations have been cancelled for non-clinical reasons ON THE DAY a patient was due to be admitted?*

*Out of those cancellations, how many were rescheduled within the statutory time limit – eg 28 days?*

*Please provide this data by month for 2014, 2015, 2016 and 2017 - up to and including April 2017.*

*The following should be included in the figures for 'operations':*

*All planned or elective operations and day surgery*

*For 'non-clinical reasons' please include a break-down of the following:*

- Bed-ward not available*
- Staff unavailable*
- Emergency operations taking priority*
- Maintenance needed on equipment*

- Patient unavailable
- Admin error

Can I have all this broken down year on year please? Ideally I'd not like to be pointed to a report, I'd prefer you just answer the questions above.

**Refusal Notice.** The information that you have requested is exempt under Section 21 of the Freedom of Information Act because this information is easily accessible by some other means. Please use the link below to obtain details of cancelled operations.

<https://www.england.nhs.uk/statistics/statistical-work-areas/cancelled-elective-operations/cancelled-ops-data/>

<https://www.england.nhs.uk/statistics/statistical-work-areas/cancelled-elective-operations/>

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster  
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF