

Information Governance

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Ref: FOI2019/5417

Date Received: 24th May 2019

Response Due: 24th June 2019

6th June 2019

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

Please could you provide three answers to each separate question – the first covering the time period 1st October 2016 – 30th September 2017, the second covering the time period 1st October 2017 – 30th September 2018 and the third covering the time period 1st October 2018 – 31st March 2019.

1. Do you have streaming in place in your A+E department? (For each of the time periods specified.)
If not then ignore the remaining questions. If yes, please answer the following:
2. Is the streaming service manned exclusively by GPs?
3. If it is not run exclusively by GPs, what other clinical staff run the service?
4. If there is a mix of GPs and non-GP clinicians running the service, what is the percentage of shifts that include a GP vs shifts that do not include a GP?
5. What are the opening hours of the streaming service?
6. What was the overall number of patients that attended A+E?
7. What number of those patients were seen through the A+E streaming service?
8. What was the overall number of A+E patients who were admitted to hospital?

9. What was the overall number of A+E patients who were redirected/referred to another service?

10. What was the overall number of A+E patients who were discharged?

11. What % of patients spent four hours or less in A+E?

Please see the attached information.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF