

Information Governance

Wrightington Hospital Hall Lane Appley Bridge Lancashire WN6 9EP

Tel: 01257 256284 Email: FOI@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI2019/5513

Date Received: 9th July 2019

Response Due: 6th August 2019

2nd August 2019

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

Under the Freedom of Information Act 2000, Please tell me:

1.) How many racist a.) verbal b.) physical incidents have been reported by NHS employees involving patients or visitors in each of the following years: 2013, 2014, 2015, 2016, 2017, 2018 and 2019?

Please see response below.

2.) How many racist a.) verbal b.) physical incidents have been reported by NHS employees involving fellow NHS employees in each of the following years: 2013, 2014, 2015, 2016, 2017, 2018 and 2019?

Year	Patient being racist	Staff being racist
1/04/2013 - 31/03/2014	Data Not Available	1
1/04/2014 - 31/03/2015	10	1
1/04/2015 - 31/03/2016	9	0
1/04/2016 - 31/03/2017	8	0
1/04/2017 - 31/03/2018	4	1
1/04/2018 - 31/03/2019	12	1
TOTAL	43	4

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Andrew Foster Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF