

**Information Governance**

Wrightington Hospital  
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WN6 9EP

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Ref: FOI2019/5570

Date Received: 31<sup>st</sup> July 2019

Response Due: 29<sup>th</sup> August 2019

8<sup>th</sup> August 2019

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**I would like to request under the Freedom of Information Act a spreadsheet with data about staff from inpatient mental health units under the trust with the following headings:**

**'Calendar year', eg 2018**

**'Total number of staff', eg 200**

**'NHS staff', eg 150**

**'Agency staff', eg 50**

**'Total number of complaints about staff that year', eg 15**

**'Total number of complaints about NHS staff that year', eg 7**

**'Total number of complaints about agency staff that year', eg 8**

**I would like the data for each year from 2010 including the most recent data available for 2019.**

This Trust does not provide mental health services. Please redirect your query to:

By post, in writing to:

Information Governance and Clinical Coding  
Finance and Informatics Directorate  
North West Boroughs Healthcare NHS Foundation Trust

Hollins Park House  
Winwick  
Warrington  
WA2 8WA

By email to:

[foi@nwbh.nhs.uk](mailto:foi@nwbh.nhs.uk)

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Karen Morris', followed by a long horizontal flourish.

Karen Morris  
Information Governance Manager

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF