



**Wrightington,
Wigan and Leigh**
NHS Foundation Trust

Information Governance

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Ref: FOI2020/5844

Date Received: 3rd January 2020

Response Due: 31st January 2020

Date 10th February 2020

Dear Sir,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

1. Does the trust currently have an Electronic Document Management System (EDMS) in place? Yes

2. If so, what EDMS is deployed? Hyland Onbase

3. When was the system deployed? June 2016

4. When does the contract with the EDMS supplier end or when is the review date?

October 2024

5. What is the rough spend on the EDMS either annually or total contract value (TCV)? £75k pa

6. How was the EDMS procured, i.e. via framework and if so, which one?

GCAT Framework

7. Does the trust have an Electronic Patient Record (EPR) system in place? Yes

8. If so, what EPR is deployed? Allscripts Sunrise Clinical Manager

9. When was the EPR deployed? June 2016

10. What is the value of the EPR contract, either annually or total contract value (TCV)? £417k pa

11. When is the current EPR contract due for renewal? October 2024

12. Does the trust store active physical patient files in-house or off-site? All patient records are stored on Trust premises.

13. If off-site, who is the current storage provider? The Trust off-site store, Martland Point, is managed by Wrightington, Wigan and Leigh NHS Foundation Trust.

14. How many files/boxes are stored off-site? All deceased patient records and discharged maternity notes.

15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library? Approximately 1 million across 3 sites.

16. How many WTE/FTE work within the library? 22.85 WTE across 3 sites of which 16 staff are full-time.

17. How many clinical appointments does the trust average each day/week/month?

Please see below a breakdown of the number of outpatient attendances for the period 1st April 2018 – 15th January 2020. The data is split by outpatient face to face, outpatient telephone clinic activity and total outpatient clinic activity.

Outpatient Face 2 Face Clinic Activity

Period - 1st April 2018 to 15th January 2020

Daily Average	1219.47
Weekly Average	8536.3
Monthly Average	36251.59

Outpatient Telephone Clinic Activity

Period - 1st April 2018 to 15th January 2020

Daily Average	101.37
Weekly Average	699.81
Monthly Average	2971.91

Total Outpatient Clinic Activity

Period - 1st April 2018 to 15th January 2020

Daily Average	1319.44
Weekly Average	9236.11
Monthly Average	39223.5

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Deputy Chief Executive/Director of Finance and IM&T

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF