

#### **Information Governance**

Wrightington Hospital Hall Lane Appley Bridge Lancashire WN6 9EP

Tel: 01257 256284 Email: FOI@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI2020/5853

Date Received: 6<sup>th</sup>January 2020

Response Due: 3<sup>rd</sup> February 2020

10<sup>th</sup> February 2020

Dear Sir/Madam,

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000** 

You asked:

Please can I request the following information under the Freedom of Information Act:

1) In the financial year 2018-19, how many patients presented at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems? 391

#### Of these:

- a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit? 99 patients had investigations carried out treatment data is not recorded centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of information requests
- b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth. We do not record information to this level of granularity.
- c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+

Age 0 - 9	Age 10 - 19	Age 20 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 59	Age 60 - 69	Age 70-79	Age 80-89	Age 90+
38	31	126	74	47	38	17	16	4	0

d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?

The Trust does not record this information centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of Information requests.

2) Can we please get the figures above, but for the following financial years (separately):

2014-15 - Data only available from March 2015 due to systems change.

- **1.** 79
- a) 15 Patients had investigations done treatment data is not recorded centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of information requests

**b)** We do not record information to this level of granularity.

c)

Age 0 - 9	Age 10 - 19	Age 20 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 59	Age 60 - 69	Age 70-79	Age 80-89	Age 90+
6	2	35	14	13	6	2	0	1	0

d) The Trust does not record this information centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of Information requests.

## 2015-16

- **1.** 349
- a) 64 Patients had investigations done treatment data is not recorded centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of information requests.
- **b)** We do not record information to this level of granularity.

c)

Age 0 - 9	Age 10 - 19	Age 20 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 59	Age 60 - 69	Age 70-79	Age 80-89	Age 90+
21	27	115	70	60	27	14	14	1	0

**d)** The Trust does not record this information centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of Information requests.

### 2016-17

## **1.** 267

- a) 70 Patients had investigations done treatment data is not recorded centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of information requests.
- **b)** We do not record information to this level of granularity.

c)

Age 0 - 9	Age 10 - 19	Age 20 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 59	Age 60 - 69	Age 70-79	Age 80-89	Age 90+
24	29	82	63	34	16	7	10	2	0

d) The Trust does not record this information centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of Information requests.

#### 2017-18

## 1. 265

- a) 76 Patients had investigations done treatment data is not recorded centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of information requests.
- **b)** We do not record information to this level of granularity.

c)

Age 0 - 9	Age 10 - 19	Age 20 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 59	Age 60 - 69	Age 70-79	Age 80-89	Age 90+
30	23	77	57	31	22	11	8	6	0

d) The Trust does not record this information centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of Information requests.

# 2019-20 to Jan 1st 2020.

- **1.** 697
- a) 107 Patients had investigations done treatment data is not recorded centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of information requests.
- **b)** We do not record information to this level of granularity.

c)

Age 0 - 9	Age 10 - 19	Age 20 - 29	Age 30 - 39	Age 40 - 49	Age 50 - 59	Age 60 - 69	Age 70-79	Age 80-89	Age 90+
66	64	165	140	104	80	42	24	10	2

**d)** The Trust does not record this information centrally, if recorded it would be held within individual case notes. We do not interrogate patient records to respond to Freedom of Information requests.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Mary Fleming
Chief Operating Officer

### PLEASE NOTE:

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF