

Information Governance

Wrightington Hospital Hall Lane Appley Bridge Lancashire WN6 9EP

Tel: 01257 256284 Email: FOI@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI2020/5885

Date Received: 22nd January 2020

Response Due: 19th February 2020

Date 19th February 2020

Dear Sir/Madam,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

I am contacting you to conduct a Freedom of Information request about the use of the Windows 7 operating system within NHS Trusts following its end of life earlier this month. I am aware that as part of the transition period to Windows 10, NHS digital has negotiated with Microsoft to provide Windows Defender Advanced Threat Protection (WDATP) for Trusts that have committed to migrating from their current Windows 7/8 estates to Windows 10. In light of this I have several questions for your specific Trust that I would greatly appreciate a response to:

- 1. Has your NHS Trust opted in to the Department of Health and Social Care's WDATP scheme? Yes
- 2. At the time of inquiry, how many devices are currently running Windows 7? 500
- 3. Will all of the trust devices be updated to Windows 10 by 14 January 2021? No
- 4. Were software or hardware security issues the main reason for requiring an extension past Windows 7's EoL on 14 Jan 2020? Yes
- 5. How much will it cost in man-hours to complete the migration to Windows 10? Approx. £60,000

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Robert Forster Deputy Chief Executive / Director of Finance and IM&T

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF