

Information Governance Department
Wrightington Hospital
Hall Lane
Appley Bridge
Wigan
WN6 9EP

Tel: 01257 256284
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2020/7070

Date Received: 18th September 2020

Response Due: 16th October 2020

Date: 20th October 2020

Dear Sir/Madam

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

We have the following information about your trust's digital dictation system status.

System type - Digital dictation

Supplier name - BigHand

System name - BigHand

Date installed - 2017-04-01

Contract expiration - out of contract – Contract renewed 01.04.2020

- 1. Can you confirm if the digital dictation information above is still correct?** No, please see note above
- 2. If applicable, what is the current contract expiration date with your supplier?** 31.03.2021
- 3. If there has been a system replacement, or a new system implementation, please can you let us know the new supplier and system name?** N/A
- 4. Also, when was the new system installed and when will the current contract expire?** N/A

If applicable:

- 5. Can you let us know who supplies your digital dictation hardware devices?**

Devices were purchased through procurement in line with service framework. Various suppliers including Bighand, Business Dictation, Insight.

6. How many digital dictation devices does your trust have?

Full number unknown as not all purchased by one area, some departments purchase their own.

7. When was the procurement date of the digital dictation devices?

As and when required.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ian Boyle', with a stylized, cursive script.

Ian Boyle
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113