

Information Governance

Wrightington Hospital
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WN6 9EP

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Email: FOI@wwl.nhs.uk
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Ref: FOI2018/4625

Date Received: 24th April 2018
Response Due: 23rd May 2018

15th May 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

I would like to know:

1. *The number of requests (subject access requests) that your trust received from patients wanting to view or have a copy of their medical records/hospital notes in 2017.*

From January – December 2017 the number of Subject Access Requests the Trust received from patients only was 163 (this does not include third party requests – for example those received from solicitors on behalf of patients).

2. *The total sum of money collected in 2017 by your acute trust for access to/copies of patient records.*

From January – December 2017 the total sum collected by the Trust for All Subject Access Requests was £49,411.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you Within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Foster', written in a cursive style.

Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF