

Information Governance

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 256284
Email: FOI@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2018/4697

Date Received: 22nd May 2018
Response Due: 20th June 2018

7th June 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

- 1. In the last financial year, what was the Trust spend on patient pathway validation obtained from external providers (contractors, staffing agencies)? - £0*
- 2. Does the Trust currently utilise software developed and provided by an external provider to generate information on the Trust's incomplete, planned inpatient or planned outpatient waiting list data (dashboards, reports etc)? - No*
- 3. In the last financial year, what was the Trust spend on software developed and provided by an external provider to generate information on the Trust's incomplete, planned inpatient or planned outpatient waiting list data (dashboards, reports etc)? - £0*
- 4. Does the Trust currently utilise software developed and provided by an external provider to generate information on cancer waiting list data (dashboards, reports etc)? – Yes, Somerset*
- 5. In the last financial year, what was the Trust spend on software developed and provided by an external provider to generate information on cancer waiting list data (dashboards, reports etc)? - £19K annually*
- 6. Does the Trust currently use an external provider to deliver RTT training to Trust staff? - No*
- 7. In the last financial year, what was the Trust spend on externally developed RTT training? - £0*
- 8. What Patient Administration System (PAS) is currently used by the Trust? – Patient Centre from DXC*
- 9. What Patient Administration System (PAS) is the Trust planning to procure and utilise once the Trust's existing PAS contract has expired? – No plans to change as Patient Centre is a developing product with no plans by DXC to end the life of the product.*

10. In the last financial year, has the Trust had an audit or review of the Trust's patient waiting list data quality by an external organisation? - **Yes**
11. In the last financial year, what was the Trust's spend on review or audit of the Trust's patient waiting list data quality delivered by an external organisation? – **As the audit was part of a much wider Trust audit it is not possible to provide a spend cost for the patient waiting list element.**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF