

Information Governance

Wrightington Hospital Hall Lane Appley Bridge Lancashire WN6 9EP

Tel: 01257 256284 Email: FOI@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI2018/4879

Date Received: 20th August 2018 Response Due: 18th September 2018

18th September 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

I am writing to you under the Freedom of Information Act 2000 to request information regarding telecoms.

The attached spreadsheet shows a number of questions regarding your mobile and fixed line telephony. Hopefully the questions are self-explanatory, note there are comments in several cells to further clarify the required information.

Please provide the information in spreadsheet format (preferably Excel, Google Sheets or software compatible with either program).

Please see the attached information.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Andrew Foster Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF