

Information Governance Department

Wrightington Hospital
Hall Lane
Appley Bridge
Wigan
WN6 9EP

Tel: 01257 256284
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2020/6063

Date Received: 15th July 2020

Response Due: 12th August 2020

Date: 17th July 2020

Dear Sir/Madam

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

You asked:

1. How many staff do you currently employ within the trust?

Refusal Notice for question(s) 1- The information that you have requested is exempt under Section 21 of the Freedom of Information Act because this information is easily accessible by some other means. Please copy and paste the link below into your browser bar to access the information you require under the heading Staffing:

<https://www.wwl.nhs.uk/foi/FAQ.aspx>

2. How many staff do you currently employ within the IT team? 28

3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months? Yes

4. How many networked Endpoints do you currently manage within your IT estate? 8000+

5. Are you Cyber Essentials/CE+ accredited? No

6. How many IT support/request tickets are processed per month? 2500+

7. What is the name, job title, and department contact email address of for:

***CIO / IT Director – Malcolm Gandy**

***Head of IT – Garry Harris**

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However any of the above staff can be contacted via main switchboard on 01942 244000:

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Malcolm Gandy
Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at: