



**Wrightington,  
Wigan and Leigh**  
NHS Foundation Trust

**Information Governance**

Wrightington Hospital  
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Lancashire  
WN6 9EP

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Ref: FOI2018/5094

Date Received: 17<sup>th</sup> December 2018  
Response Due: 17<sup>th</sup> January 2019

19<sup>th</sup> December 2018

Dear

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

You asked:

If your trust is the lead commissioner, please respond to the following:

- 1) What is the geographical patch the trust commissions GP out of hours services for and how many patients does this cover?
- 2) What is the name of the current provider of GP out of hours services for this patch?
- 3) How many errors and serious incidents (or equivalent) were reported to the trust relating to GP out of hours services, in the following:
  - a. 2017
  - b. 2018 (please provide the most up-to-date information possible and state up to which month this covers)
- 4) How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs, in:
  - a. 2016
  - b. 2017
  - c. 2018 (please provide the most up-to-date information possible and state up to which month this covers)

- 5) Please provide copies of any reports on the service's safety that have been produced in this period.
- 6) If the trust does not collect this information, please set out how it records and evaluates the safety of the service, and provide any information collected that supports this.

Wrightington, Wigan and Leigh NHS Foundation Trust do not provide this service.  
Please redirect your query to:

The Freedom of Information Officer

Wigan Borough CCG  
c/o GMCSU Patient Services  
St James's House  
Pendleton Way  
Salford  
M6 5FW

Email: [foi.gmcsu@nhs.net](mailto:foi.gmcsu@nhs.net)

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Karen Morris  
Information Governance Officer

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF