

Information Governance

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 488271
Email: FOI@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2017/3972
Date Received: 23rd May 2017
Response Due: 27th June 2017

27th June 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

- 1 *What percentage of the Trust's Microsoft Windows machines (servers, PCs, laptops) was affected, locked or otherwise knocked-offline by the WannaCry ransomware attack?*

1.53

- 2 *Please provide the total number of machines affected.*

52

- 2 *Of this total number, how many were Windows XP machines?*

0

- 3 *How long were the affected machines rendered unusable in terms of hours or days?*

12 Hours

- 4 *What steps did the Trust take to recover the affected machines?*

They were re-prepped and re-patched

- 5 *Which applications or services at the Trust were directly affected as a result of the attack?*

Bleep System

6 *How many times did your Trust pay the ransom demanded by the WannaCry malware to unlock any of the affected machines?*

None

7 *What data was lost from the Trust as a result of the WannaCry attack?*

None

9 *Since your WannaCry attack, what new security technologies has the Trust deployed to ensure the future integrity and safety of its Windows IT systems?*

Further software security is now deployed against such vulnerabilities.

Refusal Notice Section 36 (2)(c)

The Trust employs various Information Security systems guarding against ransomware that are securely configured, tested, maintained, and independently audited by authorised third parties on an agreed regular basis. The details of these systems are not disclosed under exemption 36(2)(c) as it would publicly reveal how the Trust prevents/detects crime that could facilitate the pursuance of such. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring that the Trust does not suffer a denial of service and potential loss of sensitive personal data.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

PLEASE NOTE:

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other reuse, for example commercial publication, would require the permission of the copyright holder. You must ensure you gain their permission before reproducing any third party information.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF