

Information Governance

Wrightington Hospital
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Lancashire
WN6 9EP

Tel: 01257 488271
Email: FOI@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2017/4039

Date Received: 30th June 2017
Response Due: 28th July 2017

7th July 2017

Dear Emily

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

I would be grateful if you can answer the following question with regards to your current Non-Emergency Patient Transport Services (NEPTS) including renal, secure and high dependency transportation of patients, and where appropriate the transportation of staff. We appreciate that upon search you may exceed the regulatory number of hours and so in this instance we ask that you answer the questions in sequence until you have reached your limit and advise of those you were unable to accommodate.

1. *Who is your current and previous NEPTS operator (spanning the last 3 years or existing contract- whichever is longer?*
2. *What is the current contract (s) end date (s) and are there any provision for extensions?*
3. *Who or which body would the procurement of your future contract be made by?*
4. *Please provide the name, address, email and telephone number of the person responsible for the commissioning of services and the same for the person responsible for reviewing contract performance.*
5. *Please provide the current Service Specification's in place across the contract (s).*
6. *How is your current contract operated (in lots or as a whole)? What are the different budgets for these?*
7. *What is your forecast spend in the following years (please break this down by service: scheduled patient journeys excl. renal, renal patient journeys, high dependency, secure and staff (if this is not available then please provide the total spend)*
 - a. *2017/18?*
 - b. *2018/19?*
 - c. *2019/20?*
8. *Please provide KPI and Penalties measure in place across this contract and the most recent performance review of the same.*
9. *Please provide the current Patient Transport Eligibility policy and what are your provisions for revision to this?*
10. *What is your policy on transporting Escorts? Do you currently make payment provisions for this?*

This contract is managed by Blackpool CCG, who are best placed to respond, they can be contacted using the link below:

foi.blackpoolccg@lancashirecsu.nhs.uk

**Freedom of Information
Jubilee House
Lancashire Business Park
Leyland
PR26 6TR**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF