

Information Governance

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Ref: FOI2017/4052

Date Received: 5th July 2017
Response Due: 2nd August 2017

13th July 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

1. *Who is your current supplier of linen and laundry services?* **Synergy Health Managed Services**
2. *Which supplier site is your linen delivered from?* **Derby**
3. *Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04)?* **Yes**
4. *When this contract was last tendered?* **2012**
5. *What was the OJEU reference number for the tender or the framework reference?* **Framework ref RM849**
6. *When is your contract up for re-tender?* **Existing contract ends Mar-18**
7. *What is your annual spend on linen and laundry services with your supplier?* **circa £600k**
8. *What is your annual spend on linen pieces required by your hospital/s (linen pieces can include all items on linen hire and trust owned)?* **As this is a managed service the cost is included in above annual spend**
9. *Who is the key contact for the linen contract at your hospital (name, position and e-mail address)?* **Nick Bastow, Facilities Manager, nick.bastow@wwl.nhs.uk**

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster

Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF