

Information Governance

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Ref: FOI2017/4057

Date Received: 7th July 2017
Response Due: 19th September 2017

28th September 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

I would like to request the following breakdown of the NHS Trust's hardware maintenance and costs:

1. *A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts;*

Please see the attached information which lists the models of the physical servers, storage devices, tape libraries, network switches and routers under support contract.

In addition to the above we also have clustered Netapp 3270 and a single Netapp 3220.

2. *The cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?*

Our current suppliers are Proact with the duration of the contract being 1 year.

Q2 - Refusal Notice – Costs of Suppliers

Please note that we are unable to disclose this information under the Freedom of Information Act, subject to Section 43 – Commercial Interests.

It is our opinion that the information requested is commercially sensitive information relating to the names of the suppliers and the cost of the said contracts. Section 43 (2) 'prejudice to the commercial interests of any party' of the FOI act is engaged. Disclosure of this information could be commercially detrimental to the Trust and companies acting on our behalf and result in less competitive prices for goods. The likely consequence of this would be increased cost for service provision to our patients. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.

3. *I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.*

John Hunt/Sarah Davies

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF