

Information Governance

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Ref: FOI2017/4229

Date Received: 4th October 2017
Response Due: 1st November 2017

1 November 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

1. How much money has your trust spent on debt-collection services over the last three financial years?

Please provide this information broken down by financial year for 2014-15, 2015-16, and 2016-17.

2014/2015	2015/2016	2016/2017
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£6643.38	£2429.22	£8707.21
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2. For the same three financial years, please state how much money was collected by these debt-collection services?

Please break down by the same years as above.

2014/2015	2015/2016	2016/2017
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£6770.36	£1518.83	£4716.08
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3. At the end of the financial year, what was the largest outstanding debt owed by a single patient? (to clarify, this question refers only to individuals, not companies). Please provide the sum, and state whether the patient was a British patient who had undergone private treatment, or a patient from overseas. Please state what services treatment they received.

Date	Value	Invoice Type	Treatment received
March 2015	£5480.22	British - Private Patient	Orthopaedics

March 2016	£14,260.00	Overseas Visitor	Musculoskeletal
March 2017	£26414.31	Overseas Visitor	Oncology

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF