

Information Governance

Wrightington Hospital
Hall Lane
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Lancashire
WN6 9EP

Tel: 01257 488271
Email: FOI@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2017/4278

Date Received: 24th October 2017
Response Due: 21st November 2017

13th December 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

I would like to make a Freedom of Information request from the hospitals within your NHS trust.

1) For all patients who are admitted from A&E, what is the average time from arrival in A&E to getting a bed on a ward? I would like this data from the period of September 2011 to September 2012 and the period of September 2016 to September 2017

(i) How many of these admitted patients went from arrival to a bed in under 4 hours?

(ii) How many went from arrival to a bed in under 12 hours?

(iii) How many went from arrival to a bed in over 12 hours?

A&E Attendances Time Band	Period Oct16-Sep17
4-12 Hours	7416
In 4 Hours	14534
Over 12 Hours	418
Grand Total	24996

	Oct16-Sep17
Average of Time To Ward	277.55

Data for earlier periods is not available.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in purple ink, appearing to read 'Rob Forster', with a stylized, cursive script.

Rob Forster
Deputy Chief Executive/Director of Finance & Informatics

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF