

Information Governance

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Ref: FOI2017/4284

Date Received: 26th October 2017
Response Due: 23rd November 2017

21st November 2017

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

You asked:

1. *The name of the Digital dictation solution you use?* [Bighand](#)
2. *The name of the supplier of this system?* [Bighand Ltd.](#)
3. *The procurement method that was used to obtain this system i.e. what framework?* [Shared Business Services Framework](#)
4. *The current contract status and procurement intentions are you in procurement or have you already procured?* [Under contract](#)
5. *Your current contract start date?* [01/04/2017](#)
6. *Your current end data?* [31/03/2018](#)
7. *Are you looking to renew this system?* [No](#)
8. *The total contract Value?* [£16,673](#)
9. *Do you have mobile access to this system yes or no?* [No.](#)

Do you use Voice recognition within your organization? If yes please could you answer the following questions?

1. *The name of the Voice recognition solution you use?* [Dragon Naturally Speaking](#)
2. *The name of the supplier of this system?* [Insight Direct UK Ltd](#)
3. *The procurement method that was used to obtain this system i.e. what framework?* [Local quoting exercise.](#)
4. *The current contract status and procurement intentions, are you in procurement or have you already procured?* [Procured](#)
5. *Your current contract start date?* [N/A](#)
6. *Your current end data?* [N/A](#)
7. *Are you looking to renew this system?* [No](#)
8. *The total contract Value?* [N/A](#)
9. *Do you have mobile access to this system yes or no?* [No](#)

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Andrew Foster
Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF