

Information Governance

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Ref: FOI2017/4367

Date Received: 8th December 2017 Response Due: 10th January 2018

2nd January 2018

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the FOI Act.

Please can you provide the following information for your PACS, VNA and RIS systems used in the Trust. The abbreviations are clarified below.

PACS - (Picture Archiving and Communication System)

- Who is your current PACS supplier?
- When did that PACS contract begin?
- When does the PACS contract end?
- What was the total cost of the acquisition?
- Did you purchase via capital and support, or managed service?
- What is the annual maintenance cost?
- How many studies do you conduct annually?

VNA - (Vendor Neutral Archive)

- Who is your current VNA Supplier?
- When did that VNA contract begin?
- When does the VNA contract end?
- What was the total cost of the acquisition?
- Did you purchase via capital and support, or managed service?
- What is the annual maintenance cost?
- How many studies do you conduct annually?

RIS - (Radiological Information System)

- Who is your current RIS Supplier?
- When did that RIS contract begin?
- When does the RIS contract end?
- What was the total cost of the acquisition?
- Did you purchase via capital and support, or managed service?

- What is the annual maintenance cost?
- How many studies do you conduct annually?

Please could you fill out in the requested information on the attached excel document entitled 'Medical Informatics FOI Form'.

Please see the attached information as per your request.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Andrew Foster Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF