

## **Information Governance**

Wrightington Hospital Hall Lane Appley Bridge Lancashire WN6 9EP

Tel: 01257 488271 Email: FOI@wwl.nhs.uk Web: www.wwl.nhs.uk

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Date Received: 14<sup>th</sup> February 2018 Response Due: 14<sup>th</sup> March 2018

13<sup>th</sup> March 2018

Dear

## **INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the FOI Act.

You asked:

Could you please tell me the name of the person who is in overall charge of the production of Patient Information Leaflets and the name of your Patient Information Manager?

Andrea Arkwright, Head of Patient and Public Involvement is responsible for patient information leaflets.

We do not have a Patient Information Manager.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you Within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

1JALC

Pauline Law Director of Nursing

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF