

**Information Governance Department**

Wrightington Hospital  
Hall Lane  
Appley Bridge  
Wigan  
WN6 9EP

Tel: 01257 256284  
Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)  
Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI2020/7234

Date Received: 22<sup>nd</sup> December 2020

Response Due: 22<sup>nd</sup> January 2021

Date: 26<sup>th</sup> January 2021

Dear Sir/Madam

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

**For the hospitals in your trust please could we have the following information for each hospital.**

**1. Since January 2020, how many 'never' events have there been? Two**

**2. What were the dates of these events?**

1) 28<sup>th</sup> February 2020 and 2) 3<sup>rd</sup> June 2020

**3. What are the details in terms of what happened, the outcome for the patient, and action taken as a result?**

1) A supraclavicular nerve block was inserted to the right side instead of the left. There was no harm to the patient, the incident was escalated to StEIS as per NHS England Serious Incident Reporting Criteria and a full investigation was completed

2) A patient was administered approximately 2mLs of oral folic acid liquid (2.5mg/5mL) via an intravenous cannula. There was no harm to the patient, the incident was escalated to StEIS as per NHS England Serious Incident Reporting Criteria and a full investigation was completed

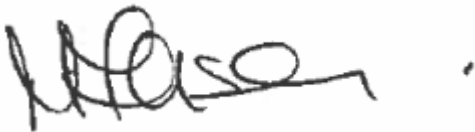
**4. Have any of the hospitals named above been in 'Cryp Con 4' status in the past 12 months. We understand this is the equivalent of a 'major incident'. Yes**

**5. If so, when, for how long - and for what reason.**

A Major Incident was declared from the 05 February -10 February 2020 due to unplanned unavailability of some Trust IT systems.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Morag Olsen', followed by a small dot.

Morag Olsen  
Interim Chief Nurse

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 1113