

**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

**Information Governance Department**  
Wrightington Hospital  
Hall Lane  
Appley Bridge  
Wigan  
WN6 9EP

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Ref: FOI2021/7256

Date Received: 5<sup>th</sup> January 2021

Response Due: 2<sup>nd</sup> February 2021

Date: 26<sup>th</sup> January 2021

Dear Sir/Madam

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

**You asked:**

We would like to know more about your L&D/HR systems, specifically used for training staff, whether that be for basic compliance or the upskilling of staff.

**Specific Information Being Requested**

Questions	Answers
1. Do you use an LMS (Learning Management System) within your organisation?	Yes
2. If yes, which organisation supplies this product/service to you?	Traineasy
3. Is your LMS supplied on a contract basis?	Yes
4. If yes, please confirm when the current contract comes to an end	The current contract with Traineasy expires on 31/03/2022
5. Do you receive any other services from your LMS supplier? E.g. eLearning content	As above
6. Who is the key decision-maker for the aforementioned products/services?	Pam Green – Acting Associate Director of IM&T

**7. If possible, please provide their contact details**

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000:

I trust that this information is helpful to you, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink that reads 'Alison Balson'. The signature is written in a cursive style, with the first letter 'A' being a large, stylized capital.

Alison Balson  
Director of Workforce

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 1113