



**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

**Information Governance Department**

Wrightington Hospital  
Hall Lane  
Appley Bridge  
Wigan  
WN6 9EP

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Ref: FOI2020/7454

Date Received: 29<sup>th</sup> April 2021

Response Due: 28<sup>th</sup> May 2021

Date: 25<sup>th</sup> June 2021

Dear Sir/Madam

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

You asked:

**This is a request for information under the Freedom of Information Act 2000. My request relates to your maternity services. I would like the information to be broken down according to year, hospital (s) and type of birth (labour ward, birth centre, home birth etc).**

**I would like to request the following information:**

- 1. How many complaints you have received from mothers who used your maternity services between 1 January 2018 and 24 April 2021.**
- 2. A breakdown of the allegations made in each complaint.**
- 3. What the outcome was of each complaint.**

In response to your request please see the attached information.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rabina Tindale  
Chief Nurse & DIPC

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 1113