Ref: FOI2021/7613

Date Received: 22nd July 2021

Response Due: 19th August 2021

Date: 17th August 2021

Dear Sir/Madam

You asked:

Under the Freedom of Information Act, can you please provide the following information. If no IT solution is used for a specific process, please confirm if this process is paper-based or managed on a spreadsheet.

1. **What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey?**

   Allscripts Sunrise Clinical Manager.

2. **What IT solution does the trust use to manage bed occupancy?**

   We use an internally developed bed occupancy App.

3. **What IT solution does the trust use to manage demand and capacity for:**

   a) **Unplanned care –** We use an internally developed demand and capacity App.
   b) **Planned/Elective care –** We use an internally developed demand and capacity App.

4. **What IT solution does the trust use for real-time ward and bed management?**

   We do not currently have a bed management application installed however we are in the process of implementing the Allscripts Bed Management and Patient Flow System.

5. **What IT solution does the trust use for PT pathway management?**

   We use an internally developed outpatient pathway management tool.

6. What IT solution does the trust use for Discharge Planning?

Allscripts Sunrise Clinical Manager

7. What IT solution does the trust use to provide Multi-Disciplinary Team views?

Allscripts Sunrise Clinical Manager is used to manage inpatient MDT meetings for intervention and discharge flow.

8. What IT solution does the trust use to manage patients from outside the region?

Patients outside the region are managed using the same systems.

9. Does the trust use a single Dashboard/Command Centre solution to manage patient placement?
1. If so, what is the name of the solution?

We use an internally developed solution in the Command Centre.

10. What IT solution does the trust use for Clinical Noting?

Allscripts Sunrise Clinical Manager.

11. What IT solution does the trust use for Handovers?

Allscripts Sunrise Clinical Manager.

12. What IT solution does the trust use for recurring task management?

Allscripts Sunrise Clinical Manager.

13. What IT solution does the trust use for domestic services?

Service Trac for audits but there are no other systems in place.

14. What/Which IT solutions does the trust use for task list management?

Allscripts Sunrise Clinical Manager.

15. What IT solution does the trust use for referral, leave and bed management?

External Referrals – eReferrals

Internal Referrals – Allscripts Sunrise Clinical Manager

Leave – There is no standard system for leave in the Trust, each Department utilises their own system.

Bed Management – See response to Q.4

16. What IT solution does the trust use for Community team planning?

TPP SystmOne

17. Does the trust provide data to, and can access a regional command centre/dashboard?

Yes

18. Does the trust have the ability to share and receive input from neighbouring Community trusts and Social Services?

The Trust shares data with the Greater Manchester instance of Graphnet.

19. Which provider, if any, does the trust use for Hospital@Home services? e.g., repatriation of patients to their home?

This service is provided by the Community Team as part of the Trust.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Martyn Smith
Associate Director of IM&T

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113