



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2021/7866

Date Received: 20<sup>th</sup> December 2021

Response Due: 20<sup>th</sup> January 2022

Date: 14<sup>th</sup> January 2022

Dear Sir/Madam

You asked:

**Under the Freedom of Information Act, please can you provide the following information:**

- 1. Are any of your site's part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI?**
- 2. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services?**
- 3. For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this):**
  - a. Cleaning and Domestic Services**
  - b. Patient Catering**
  - c. Retail and staff & Visitor Catering Services**
  - d. Portering and Logistics**
  - e. Non-Emergency Patient Transport**
  - f. FM Helpdesk**
  - g. Hospital Switchboard**
  - h. Security/manned guarding**
  - i. Car Park Management**

**j. Linen & Laundry Services**

**k. Waste Management – off-site disposal**

**4. If these services (both Hard and Soft Facilities Management) are outsourced, please can you outline when these contracts were awarded, for how long, the contract value and when they are due to expire?**

Please see the attached information.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ian Boyle', with a stylized, cursive script.

Ian Boyle  
Chief Finance Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughtington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 1113