



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Tel: 01257 567235

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI2021/7796

Date Received: 9th November 2021

Response Due: 13th January 2022

Date: 13th January 2022

Dear Sir/Madam

You asked:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your institution.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

Please can you provide information relating to the types of software (and suppliers) you may be using for:

- **FMS System**
- **EPR System**
- **Budgeting System**
- **Online procurement System**

In addition to this please include details relating to contract renewal dates and information regarding the support and maintenance of each product.

Please provide answers in the table below:

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Hosting (customer (on premise or cloud) or supplier)
Financial Management System							
Budgeting & Forecasting System							
Financial Document Management							
Supplier Invoice Processing							
Secure Cheque Printing							
Income Management (Cash Receipting)							
Procurement (POs & Reqs)							
eSourcing, eTenders, Contract Management system							
Catalogues / Marketplace							
Payroll / Payroll Service							
HR							
Performance Management (HR / appraisals)							

Employee Expenses							
Reporting / Analytics / Business Intelligence / Data Warehouse/ Data Pool							
CRM (Client Relationship Management)							
BACS payments							
Field Services (Works Order Management)							
Access Control Systems							
Artificial Intelligence / Machine Learning / Robotics							
Legal and Legal Forms							
Social Care (Adults and Children)							
Ticketing Solution (if any)							
Inventory Management system / Theatre Stock System							
Electronic Patient Records System							
Electronic Patient records System							
Hosting or Cloud Provider for Finance Systems							
IT Outsource Provider							

Please see the attached completed table.

In addition, could I please receive the overall software spend and non-pay spend from your organisation?

We have not provided a response to this question, as we emailed for clarification from you on 6th December 2021 and did not receive a response, therefore we were unable to provide the information requested.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ian Boyle', with a stylized, cursive script.

Ian Boyle
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113