

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Tel: 01257 567235 Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2022/7886

Date Received: 6th January 2022

Response Due: 3rd February 2022

Date: 9th February 2022

Dear Sir/Madam

You asked:

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

Support and Maintenance- e.g. switches, router, software etc

Managed- If this includes services than just LAN.

1.Contract Type: Managed or Maintenance

Maintenance

2. Existing Supplier: Who is the current supplier?

CDW

3.Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

£14740

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Approximately 6500

5. Number of Sites: The number of sites, where equipment is supported by each contract.

9

6. Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

7. Contract Description: Please provide me with a brief description of the overall contract.

On-site replacement of core switches.

- 8.Contract Duration: What is the duration of the contract, and can you please also include any extensions this may include.
- 1 Year
- 9. Contract Expiry Date: When does the contract expire?

30th November 2022

10.Contract Review Date: When will the organisation be planning to review the contract?

We would look to review approximately 1 month before the expiry date.

11.Responsible Officer: Contact details including name, job title, contact number and email address?

Catherine Baker – Service Delivery Manager

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If the LAN maintenance is included in-house, please include the following information: N/A

- 1. Hardware Brand: What is the hardware brand of the LAN equipment?
- 2.Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.
- 4.Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with? N/A

- 1. Existing Supplier: Who is the current supplier?
- 2.Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.
- 4. Contract Type: Managed, Maintenance, Installation, Software

- 5. Hardware Brand: What is the hardware brand of the LAN equipment?
- 6.Contract Description: Please provide me with a brief description of the overall contract.
- 7.Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.
- 8. Contract Expiry Date: When does the contract expire?
- 9. Contract Review Date: When will the organisation be planning to review the contract?
- 10.Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Malcolm Gandy

Chief Information Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 1113