

**Wrightington, Wigan and
Leigh Teaching Hospitals**
NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Tel: 01257 567235
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2022/7926

Date Received: 31st January 2022

Response Due: 28th February 2022

Date: 16th February 2022

Dear Sir/Madam

You asked:

- 1. In your financial accounts for the financial year 2020/21 did you have a section for “losses and special payments?”**

Yes, please see note 26 on page 138 of the Trusts Annual Report, using the link provided below.

https://www.wwl.nhs.uk/media/corporate/Trust%20Reports/Annual%20Report/Annual_Report_and_Accounts_2020_21.pdf

- 2. If so, how much money was accounted for in the 2020/2021 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier, but I am interested in items which were accounted for in the 20/21 financial year, irrespective of when the loss took place.)**

This is detailed in note 26 of the annual accounts on page 138, using the link provided in our response to question 1 above.

- 3. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.**

- Bad debts and claims abandoned - £17,591.68 – Overseas Visitor – negative trace – all efforts exhausted.
- Damage to property in store – Loss of stock due to fridge failure.
- Ex-gratia payments – Employers Liability Claim

4. What was the biggest loss written off in 2020/21 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital where the majority of the bill was incurred.

The biggest loss written off by the Trust in 2020/21 was for the amount of £17,591.68, this was for bad debts and abandoned claims relating to an overseas visitor. The nationality of this patient was Romanian who was treated in the Respiratory Department.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ian Boyle', with a stylized, cursive script.

Ian Boyle
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wroughton, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113