



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2022/7948

Date Received: 14<sup>th</sup> February 2022

Response Due: 14<sup>th</sup> March 2022

Date: 2<sup>nd</sup> March 2022

Dear Sir/Madam

You asked:

**I am writing under the terms of the Freedom of Information Act 2000 to request the following information:**

**Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust for the years 2019/20, 2020/21 and so far in 2021/22.**

**Clinical service incidents are defined as infrastructure failures that have interfered with clinical services in some way. These could be things like power outages, building defects, water supply, oxygen shortages, food delivery, pest control or sewage supply.**

**For each incident, please could you provide a summary covering:**

- a. The date of the incident and the site of the incident.**
- b. The cause of the incident – e.g. water shortage, power failure, pest control.**
- c. The cost and impact on services, such as delays or cancellations to planned patient care. Including where possible the number of patients affected and the length of the impact.**

We do not hold this information.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ian Boyle', with a stylized, cursive script.

Ian Boyle  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 1113