

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Tel: 01257 567235 Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2022/7950

Date Received: 15th February 2022

Response Due: 18th March 2022

Date: 16th March 2022

Dear Sir/Madam

You asked:

I have attached an excel document as a template guide for you to input your answers to the following questions:

For Hospitals

- 1. Names of the Hospitals within your Trust?
- 2. Do you utilise Master vendor services? (ID Medical/Medacs/Retinue/Bank Partners/GRI). If yes, please provide your Master Vend Account Manager's email
- 3. Temporary Agency Staff Manager's Full Name, Email & Direct Dial (Telephone)
- 4. Permanent Agency Staff Managers Full Name, Email & Director Dial (Telephone)
- 5. Off framework agency spend between Feb 2021-Date
- 6. Framework agency spend between Feb 2021 Date
- 7. Total agency shift cancellations between Feb 2021 Date
- 8. Names of the OFF-Framework agencies used between 2021-Date
- 9. Names of the OFF-Framework agencies used between 2021-Date

For Urgent Care Centres/Walk-in Clinics

- 1. Names of the Hospitals within your Trust?
- 2. Do you utilise Master vendor services? (ID Medical/Medacs/Retinue/Bank Partners/GRI). If yes, please provide your Master Vend Account Manager's email
- 3. Temporary Agency Staff Manager's Full Name, Email & Direct Dial (Telephone)
- 4. Permanent Agency Staff Managers Full Name, Email & Director Dial (Telephone)
- 5. Off framework agency spend between Feb 2021-Date
- 6. Framework agency spend between Feb 2021 Date
- 7. Total agency shift cancellations between Feb 2021 Date
- 8. Names of all the OFF-Framework agencies used between 2021-Date
- 9. Names of all the OFF-Framework agencies used between 2021-Date

Please refer to the excel attachment, for the response to your request. Please note we do not separate expenditure by hospital site, so the figures attached are for all sites. The trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any staff or department can be contacted via main switchboard on 01942 244000.

I trust that this information is helpful to you, however if you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Ian Boyle Chief Finance Officer

for BACO,

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 1113