Impression and Questionnaire

Patient Information

Audiology Department
Your appointment will last approximately 30 minutes. During this time the Audiologist will:

- explain the results of your hearing test;
- complete a questionnaire with you regarding your hearing;
- demonstrate the model of hearing aid you will be issued with;
- take impressions of your ears to produce earmoulds. These are used to fit your hearing aids perfectly to your ears. Impression material will be syringed into your ears. This procedure is painless;
- arrange your hearing aid issue appointment. This is usually 4 weeks after the impression and questionnaire appointment.

Please note that the digital hearing aids provided by the NHS are worn behind the ear.

If you require any further information please contact the Audiology Department on 01942 774667 or email audiology@wwl.nhs.uk and we will be happy to discuss this with you.
Please use this space to write notes/reminders
Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our “how we use your information” leaflet which can be found on the Trust website: www.wwl.nhs.uk/patient_information/Leaflets/default.aspx

This leaflet is also available in audio, large print, braille and other languages upon request. For more information please ask in department/ward.