

Information Governance Department

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Ref: FOI2014/2483
Date Received: 2nd February 2015
Response Due: 2nd March 2015

27th February 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

- 1) What is the most number of times a patient has had an operation cancelled so far this winter (since November 4, 2014)

[Using the QMCO Guidance – Cancelled 2 times for the same operation.](#)

- 2) In each case, please state whether the patient was male or female and what was the nature of the operation.

[Using the QMCO Guidance – 1 Female – Gynaecology procedure](#)

- 3) How many times this winter (since November 4) has an operation been cancelled on the same day

[Using the QMCO Guidance – 208](#)

QMCO Guidance:

A last minute cancellation is one that occurs on the day the patient was due to arrive, after they have arrived in hospital or on the day of their operation. For example, you are to be admitted to hospital on a Monday for an operation scheduled for the following day (Tuesday). If the hospital cancels your operation for non-clinical reasons on the Monday then this would count as a last minute cancellation. This includes patients who have not actually arrived in hospital and have been telephoned at home prior to their arrival.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Chairman: Robert Armstrong

Chief Executive: Andrew Foster CBE

Yours sincerely,



Rob Foster
Acting Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF