

Information Governance Department

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Date Received: 9th February 2015
Response Due: 9th March 2015

13th March 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the organisations servers.*
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-*
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)*
- Storage Area Network Maintenance/Support (EMC, NetApp etc)*

For each of the types of server ICT contracts above can you please send me the following data types:

- 1. Contract Title:*
- 2. Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance*
- 3. Existing/Current Supplier:*
- 4. Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc*

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5. *Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract.*
6. *Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)*
7. *Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)*
8. *Contract Expiry Date:*
9. *Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)*
10. *Brief Contract Description: I require a brief description of the service provided under this contract.*
11. *Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact number and direct email address.)*

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

Please see below

1. Catalyst support
2. Maintenance
3. BMS (UK)
4. Cisco
5. Cisco IOS
6. £568.04
7. 12 Month
8. 22/01/2016
9. 22/11/2015
10. 1 Year's office hours cover for Cisco catalyst 3750 48 including access to cisco software downloads
11. John Hunt, systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. XP Support
2. Maintenance
3. Microsoft
4. Microsoft
5. xp
6. 12,500
7. 12 Month
8. 20/01/2016
9. 20/11/2015
10. Microsoft XP support for 12 months
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. AWI Mobile Applications Development Environment
2. Maintenance
3. Ndl Software ltd
4. AWI
5. Android

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6. 9,000
7. 12 Month
8. 21/01/16
9. 21/11/15
10. 1 Year Support & Maintenance Contract extension (AWI Mobile Applications Development Environment)
11. Sue Green, IM&T Project Co-ordinator, 01942 82-2654 susan.green@wwl.nhs.uk

1. Cisco support
2. maintenance
3. Computacenter
4. Cisco
5. Cisco IOS
6. 3,694.60
7. 12 Month
8. 21-01-16
9. 21-11-15
10. CISCO NEXUS N2K X 2 Annual Maintenance
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. Pas Hardware
2. Hardware support
3. Esteem
4. PAS
5. Unix
6. 3,486.00
7. 12 Month
8. 01-01-16
9. 01-11-15
10. Hardware support for Alpha Server DS25 plus parts
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. Borderware Email Encryption & Security Bundle
2. Standard Maintenance
3. Softcat
4. Borderware
5. Runs on any OS
6. 8051.88
7. 12 Month
8. 31/03/16
9. 31/01/16
10. ONESIGN SSO Annual Standard Maintenance
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. Elearning system
2. Support/maintenance
3. Traineasy
4. eLearning
5. External System
6. 5,000
7. 12 Month
8. 1-4-15
9. 1-2-15

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10. Annual support/Maintenance of the elearning system
11. Pam Green, Head of Data Quality, 01942 77-3895, pam.green@wwl.nhs.uk

1. VPN maintenance and support
2. Maintenance/support
3. BMS uk.
4. Secure-IT
5. Windows
6. 4,800.00
7. 12 Month
8. 1/4/15
9. 1/2/15
10. 1 year renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. Imprivata Single Sign On
2. Standard maintenance
3. BMS
4. Software
5. Suppliers own device
6. 3540.00
7. 12 Month
8. 1/4/15
9. 1/2/15
10. 1 year renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. ASA FIREWALLS
2. Maintenance
3. BMS UK
4. Cisco
5. Cisco IOS
6. 3065.00
7. 12 month
8. 16/7/15
9. 16/5/15
10. 1 year contract renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. UPS system IT
2. Maintenance
3. Uninterruptable power supplies
4. n/a
5. software
6. 14,454.00
7. 12 Month
8. 1.7.2015
9. 1.5.2014
10. 1 year contract with manufacturer renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. Multiserver contract
2. Maintenance
3. Esteem systems

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4. Hardware
5. Windows Server
6. 17,706.00
7. 12 Month
8. 19/7/15
9. 19/5/15
10. 1 year contract renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. CORE CISCO NETWORK
2. Maintenance
3. Computacenter
4. n/a
5. Cisco IOS
6. 22474.61
7. 12 Month
8. 31.08.15
9. 30.06.15
10. 1 year renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

1. Vmware Vsphere Enterprise Licence Support
2. Maintenance
3. Computacenter
4. n/a
5. vm ware
6. 47,566
7. 12 Month
8. 31.08.15
9. 30.06.15
10. 1 year renewed annually
11. John Hunt systems delivery manager, 01942-822812 john.hunt@wwl.nhs.uk

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Acting Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF