

Information Governance Department

Wrightington Hospital  
Hall Lane  
Appley Bridge  
Lancashire  
WN6 9EP

Tel: 01257 256335  
Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)  
Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI2014/2497  
Date Received: 11<sup>th</sup> February 2015  
Response Due: 11<sup>th</sup> March 2015

19<sup>th</sup> February 2015

Dear ,

**INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

**1. Does your NHS trust have a mechanism in place to identify and flag patients with learning disabilities and protocols that ensure that pathways of care are reasonably adjusted to meet the health needs of these patients?**

**2. Does your NHS trust provide readily available and comprehensible information to patients with learning disabilities about the following criteria:**

- *treatment options;*
- *complaints procedures;*
- *appointments?*

**3. Does your NHS trust have protocols in place to provide suitable support for family carers who support patients with learning disabilities?**

**4. Does your NHS trust have protocols in place to routinely include training on providing health care to patients with learning disabilities for all staff?**

**5. Does your NHS trust have protocols in place to encourage representation of people with learning disabilities and their family carers?**

Chairman: Robert Armstrong  
Chief Executive: Andrew Foster CBE

**6. Does your NHS trust have protocols in place to regularly audit its practices for patients with learning disabilities and to demonstrate the findings in routine public reports?**

**Refusal Notice.** The information that you have requested is exempt under Section 21 of the Freedom of Information Act because this information is easily accessible to you by other means.

Please use the link below to obtain the information requested:

[http://www.wwl.nhs.uk/Library/FOI/Requests/2014\\_2015/June\\_2014/2163\\_Learning\\_Disability\\_Access.pdf](http://www.wwl.nhs.uk/Library/FOI/Requests/2014_2015/June_2014/2163_Learning_Disability_Access.pdf)

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Rob Forster**  
Acting Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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