

Information Governance Department

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Ref: FOI2015/2539
Date Received: 6th March 2015
Response Due: 3rd April 2015

24th March 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

How many complaints were placed against your doctors and nurses in 2012, 2013 and 2014, broken down by year?

The formal complaints against doctors and nurses in 2012, 2013 and 2014 broken down by year is as follows:

	Nurses	Doctors
2012	117	298
2013	49	323
2014	56	262

Please note that the figures above are those which have been recorded in the profession field in line with the K041 codes set by DOH which would be medical (including surgical) for doctors and nursing and midwifery.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Acting Chief Executive

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Chairman: Robert Armstrong

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