

Information Governance Department

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Ref: FOI2015/2543
Date Received: 9th March 2015
Response Due: 8th April 2015

30th March 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

- 1) *Does your hospital provide a drug delivery service to patients at home?*

[The Trust does not provide this service](#)

a. *If yes for the years 11/12, 12/13, and 13/14 how much was spent on drugs delivered by this service, and how many patients did this service provide for?*

b. *Which drugs are provided in this service?*

c. *For each drug listed - for the years 11/12, 12/13, and 13/14:*

i. *How many patients received this drug:*

i.i At hospital

i.ii At home

ii. *How much was spent on this drug:*

ii.i For patients at hospital

ii.ii For patients at home

- 2) *Do external provider(s) provide a drug delivery service to patients at home for your hospital?*

[Yes](#)

a. *If so which ones?*

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Homecare

b. For each provider can you provide the same information requested in 1) a, b, and c

Refusal Notice. The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Regulation 4(3) of the Fees Regulations states that a public authority can only take into account the costs it reasonably expects to incur in carrying out the following permitted activities in complying with the request:

- determining whether the information is held;
- locating the information, or a document containing it;
- retrieving the information, or a document containing it; and
- extracting the information from a document containing it.

All public authorities should calculate the time spent on the permitted activities at the flat rate of £25 per person, per hour.

This means that the appropriate limit will be exceeded if it would require more than 18 hours work for all public authorities.

In order to provide this information we would have to examine each prescription for each individual patient.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Acting Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

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Wrightington, Wigan and Leigh

NHS Foundation Trust

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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