

Information Governance Department

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Ref: FOI2015/2546
Date Received: 9th March 2015
Response Due: 8th April 2015

27th March 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. *How many times have you had to call out pest control to deal with an infestation at any of your hospital premises in a) 2009/10 and b) 2013/14*
2. *For each infestation, please list a) the type of vermin and b) the ward / department within the hospital which was affected*

1a – 77 call outs in the financial year 2009/2010

1b – 115 call outs in the financial year 2013/2014

2a/2b – attached is a spreadsheet showing the type of vermin and the area.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rob Forster
Acting Chief Executive

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF