

**Information Governance Department**

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Ref: FOI2015/2547  
Date Received: 9<sup>th</sup> March 2015  
Response Due: 8<sup>th</sup> April 2015

15<sup>th</sup> April 2015

Dear ,

## INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. *What was the single longest wait for a patient in your A&E department between Nov 1 2014 and Feb 28 2015 for a. treatment, or a decision to admit or discharge (as defined in the four hour standard) and b. admission or transfer to another hospital once a decision had been taken? Please give time of attendance, date and length of wait, and outcome eg a patient waited for 5 hours and 27 minutes before decision to admit after attending the unit at 00.1am on Jan 1/a patient waited eight hours and 45 minutes for a bed after decision to admit was taken at 11.23am on Feb 25.*
2. *What were the comparable figures between Nov 1 2013 and Feb 28 2014?*
3. *What were the comparable figures between Nov 1 2009 and Feb 28 2010?*

The Information you have requested is provided on the attached spreadsheet.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



**Dr. Umesh Prabhu**  
**Medical Director/Caldicott Guardian**

Chairman: Robert Armstrong  
Chief Executive: Andrew Foster CBE

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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