

Information Governance Department

Wrightington Hospital
Hall Lane
Appley Bridge
Lancashire
WN6 9EP

Tel: 01257 256335
Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI2015/2551
Date Received: 11th March 2015
Response Due: 10th April 2015

8th April 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

*Over the last three years, how many instances have the trust had of claims made by patients for property going missing from bedside (or other patient access) lockers/ cabinets?
How much has the trust had to pay out to patients to reimburse or satisfy these claims?*

We do not hold the information to answer part one of this question accurately as we do not record the information with this level of granularity.

Can you please send me the forename, surname and email address of, where in post, the following job holders:

Head of Pharmacy – Michael Parks Michael.Parks@wwl.nhs.uk

Head of Medicine Management – We do not have an employee with this post title

Lead Nurse, Medicine Management - We do not have an employee with this post title

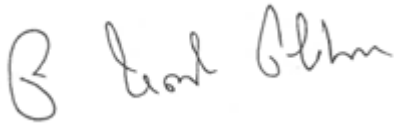
Head of Estates- David Evans David.Evans@wwl.nhs.uk

Manager of Estates – Marcus Summers Marcus.Summers@wwl.nhs.uk

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE



Umesh Prabhu

Acting Deputy Chief Executive and Medical Director

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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