

Information Governance Department

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Ref: FOI2015/2552
Date Received: 11th March 2015
Response Due: 10th April 2015

20th March 2015

Dear

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1, *What is the Trust's current policy / position regarding a trust wide Electronic Patient Record (EPR) in relation to acute, primary, secondary, tertiary, and community care. Where applicable kindly mention how the Trust is wishing to obtain a Trust wide EPR, and a paperless or paper-light environment, with relevant times scales and type of solution.*

2, *Kindly provide an up-to-date and granular Trust IT department structure chart containing positions and contact details, kindly ensure information relating to the Clinical Information Officer / Department is present.*

3, *Kindly provide information about which company has provided the Trust with a solution to support the following functionality / departments:-*

*Trust wide Electronic Patient Record
Patient Administration System
Emergency department Solution
Maternity Solution
Electronic observations / Early warning signs / Vital signs
Theatre Management Solution
Radiology Information System
Radiology Images (PACS)
Bed Management / Capacity
Trust wide agenda / planning
Clinical care portal
Patient care portal
Prescribing for oncology
Pharmacy dispensing support
Laboratory
Electronic Ordering / Results
Discharge paperwork
Clinical documentation
Sterilization*

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

Cardiology PAS
Community PAS
Paediatrics PAS
Data Warehouse / Business Intelligence

While I understand that some trusts have one solution to support all the required functionality and departments, while other trusts will have many applications to support a single line of functionality, kindly supply details of the application that mostly supports the requirement. If you wish to add additional functionality / departments that are of importance, then kindly do so at the bottom of the list.

Therefore where possible:-

Kindly provide a product name and supplying company of the Trust's current IT solution that supports each functionality or department listed above, or state if the solution is developed in-house.

Kindly provide a contract end date, or end-of-life date for in house applications, for each component system.

Kindly indicate if additional companies can become involved in any current (or within the next three years) solution change process the Trust is undertaking regarding each functionality / department.

Kindly include further information the Trust deem as relevant.

This information can be best delivered back in an excel sheet with the above functionalities / departments as row titles and the below items as column headings:-

Functionality / Department

Product

Company name

Current end of life / contract end date

Solution change process occurring in the Trust in the next three years -

Additional Companies may be added as potential suppliers

No Additional Companies may be added as potential suppliers

Not Changing supplier

Not Applicable

Comments – for example, Expected start date for tender process / How companies can become involved.

A template has been uploaded to box.com for trusts to respond with. Kindly click on the following link to access, and / or use the email below if you have further questions.

<https://app.box.com/s/6vuy46nc42ws1rsciy0gxsvi2ivtlvdu>

4, Kindly provide the Trust's Clinical Digital Maturity Index (CDMI).

5, What's the Trust's historical and projected annual spend on the above mentioned IT applications, such as licensing, maintenance and support.

6, Kindly provide details of strategic IT projects that the Trust are, will be, or are planning to carrying out over the next few years.

7, What internal or external to the trust information source (contact person or website) should be used by the external bodies to obtain more information about any upcoming tenders / change processes in connection with the replacement of solutions for the above listed functionalities / departments.

8, Who would be the most suitable person / position within the Trust to approach if more information is required, kindly provide their current contact details.

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Refusal Notice. The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Regulation 4(3) of the Fees Regulations states that a public authority can only take into account the costs it reasonably expects to incur in carrying out the following permitted activities in complying with the request:

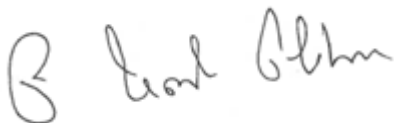
- determining whether the information is held;
- locating the information, or a document containing it;
- retrieving the information, or a document containing it; and
- extracting the information from a document containing it.

All public authorities should calculate the time spent on the permitted activities at the flat rate of £25 per person, per hour.

This means that the appropriate limit will be exceeded if it would require more than 18 hours work for all public authorities.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Umesh Prabhu
Acting Deputy Chief Executive and Medical Director

PLEASE NOTE:

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the

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Wrightington, Wigan and Leigh

NHS Foundation Trust

complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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