

Information Governance Department

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Ref: FOI2015/2564
Date Received: 20th March 2015
Response Due: 21st April 2015

10th April 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

1. *Does the trust have a strategy to manage patient records electronically? If so please detail*

Yes the Trust is in the process of implementing the Allscripts Sunrise EPR. We are aiming to capture as much information as possible digitally at source. For records where Paper has to be used, then any new paper will be scanned (wherever possible) into the Hylands Onbase EDRMS.

2. *Does the trust have an EDRMS (electronic document records management system)? If so which EDRMS software does the trust have*

The Trust has purchased the Hylands EDRMS system.

3. *Which EPR system does the trust have*

The trust currently uses an Orion Concerto best of breed system, but is in the process of migrating to the Allscripts SCM.

4. *Does the trust have plans to procure an EPR / EDRMS / records management solution?*

The Trust has procured the Hylands Onbase EDRMS.

5. *How many physical patient record sets does the trust have?*

Approx 800,000

6. *Does the trust utilise a 3rd party storage organisation to store / manage paper notes? If so please detail*

No

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Chief Executive: Andrew Foster CBE

7. *Has the trust scanned any patient records – in-house via a 3rd party scanning bureau? If so how many records have been digitised?*

No / None

8. *Does the trust have dedicated storage library space for health (and corporate / non-clinical) records?*

Yes

9. *How many personnel are employed within the health records management team (to file, retrieve, update physical records)*

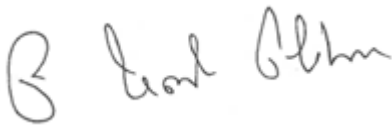
WTE = 23.88

10. *What percentage of health record availability does the trust achieve?*

We cannot answer this question as we do not record the information with this level of granularity

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Umesh Prabhu
Acting Deputy Chief Executive

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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