

**Information Governance Department**

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Ref: FOI2015/2568  
Date Received: 23rd March 2015  
Response Due: 22nd April 2015

10<sup>th</sup> April 2015

Dear ,

## **INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000**

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

*I am carrying out doctoral research into the infection potential of mobile devices when used in the healthcare environment.*

*As such, please can you provide me with all current policies or guidelines that make reference to the use and management of mobile phones and tablet devices in the healthcare environment, by staff, service users, and visitors – this applies to both personal and institutionally-owned devices.*

*I would prefer it if these documents were sent in reply to this email, but my postal address is available in my signature block below, if needed.*

*Definition of terms:*

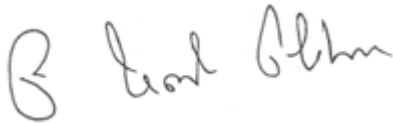
- *Tablet devices – any handheld/mobile tablet computer, for example, but not restricted to, the Apple iPad.*
- *Healthcare environment – institution or area where NHS patients or service users are cared for.*

Please see attached

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 256335. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Chairman: Robert Armstrong  
Chief Executive: Andrew Foster CBE



**Umesh Prabhu**  
**Acting Deputy Chief Executive and Medical Director**

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, WrightingtonHospital, Hall Lane, AppleyBridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF