

Information Governance Department

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Ref: FOI2015/2580
Date Received: 31st March 2015
Response Due: 30th April 2015

28th April 2015

Dear ,

INFORMATION REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

We are now pleased to respond to your request for information under the Freedom of Information Act.

You asked:

- 1) *How many surgical instruments and surgical instrument trays have been processed by the Trust's Sterile Services Department (SSD)?*

Instruments volumes	2012/13	2013/14
<i>How many trays of instruments has the SSD processed during the following two NHS business</i>	309,267	307,368
<i>How many instruments has the SSD processed during the following two NHS business years?</i>	Unknown	Unknown
<i>What is the average number of instruments per tray?</i>	Unknown	Unknown

- 2) *How many staff are employed in your SSD? (exclude those that are involved with flexible endoscope processing)*

Staff data	Number of FTE
<i>General Manager</i>	1
<i>Deputy manager</i>	1
<i>Production manager</i>	4
<i>Technician</i>	64
<i>Team Leader / supervisor</i>	16
<i>Administration</i>	2.5
<i>Maintenance / engineer</i>	0

Chairman: Robert Armstrong
Chief Executive: Andrew Foster CBE

External transport / logistics	0
Porter	0
Trainer	0
Quality	1
Other	0

3) Under the Agenda for Change paygrades, what band are the Technicians identified above in?

Band 2 and Band 3

4) How many washers and autoclaves do you have in your SSD? Please provide information by manufacturer and age.

Equipment	Number	Manufacturer	Age
Washers	8	Getinge	5
Autoclaves	7	Getinge	5

5) Does the Trust's SSD process instruments for other customers, such as community services or other NHS/private service providers?

3rd Party work	Number of instruments processed on an annual basis
Community	
Other NHS	
Private	

No

6) What are the opening hours of the SSD?

Opening hours	Hours per day (for example 8:00am to
Monday	07:00 – 23:59
Tuesday	00:00-23:59
Wednesday	00:00-23:59
Thursday	00:00-23:59
Friday	00:00-23:59
Saturday	00:00-20:00
Sunday	08:00-20:00

7) Does the SSD use any instrument tracking technology and if so, what system is used?

Scantrack

8) Does the SSD have any cost improvement targets to achieve in 2015/16, 2016/17, 2017/18?

Yes

Chairman: Robert Armstrong

Chief Executive: Andrew Foster CBE

9) Which department in the Trust has main responsibility for the SSD?

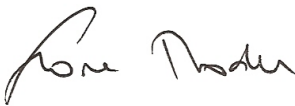
Joint Services

10) In relation to surgical cancellations due to sterilisation failures:

- a. How many operations were cancelled in 2014 due to issues with the sterilisation of equipment? 1
- b. What were the costs associated with these cancellations? £5,693.74.

I hope you find this information useful, however if you are not entirely satisfied with this response please do not hesitate to contact the Information Governance Department on 01257 488271. If we do not hear from you within 28 days we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Fiona Noden
Director of Operations and Performance

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Wrightington Hospital, Hall Lane, Appley Bridge, Wigan, WN6 9EP

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the ICO cannot make a decision unless you have exhausted the complaints procedure at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF